

Make every decision data-driven

Challenge

Slow, fragmented reporting hides real time collections performance

Solution

AYDA for Debt Manager

Outcome

Faster, more confident decisions

AI-assisted insights

Reduced reporting effort

See performance in real time

No more wading through static daily and monthly reports or waiting on specialist data teams. AYDA, powered by Amazon QuickSight, turns Debt Manager data into live dashboards that put key metrics at your fingertips

Teams see up-to-the-minute performance, drill into segments, and move from “what happened” to “what to do next” in a single view.

Unified intelligence

The most time-consuming part of reporting is gathering and reconciling data. With Debt Manager orchestrating your entire collections and recovery process, AYDA becomes the single, trusted source for operational and portfolio insight.

You eliminate manual extracts and spreadsheets while giving leaders one view of placements, treatments, promises to pay, and outcomes.

Instant insights, instant action

Traditional reporting can be slow and IT-dependent, especially when ad-hoc questions arise. AYDA’s intuitive, no-code dashboards let business users ask questions and get answers in real time.

Frontline managers can slice performance by agent, segment, strategy, or time period and adjust treatments the same day, not at the end of the month.

Make decisions as fast as your data

AYDA puts your collections data to work so you can explore, test, and confirm insights without waiting in a queue.

- Build comprehensive, real-time dashboards that continuously refresh from Debt Manager.
- Customize views with KPIs, location-based metrics, and time-series trends that show how performance is changing.
- Switch between bar, pie, and waterfall charts to reveal the story behind the numbers.

Democratize data science

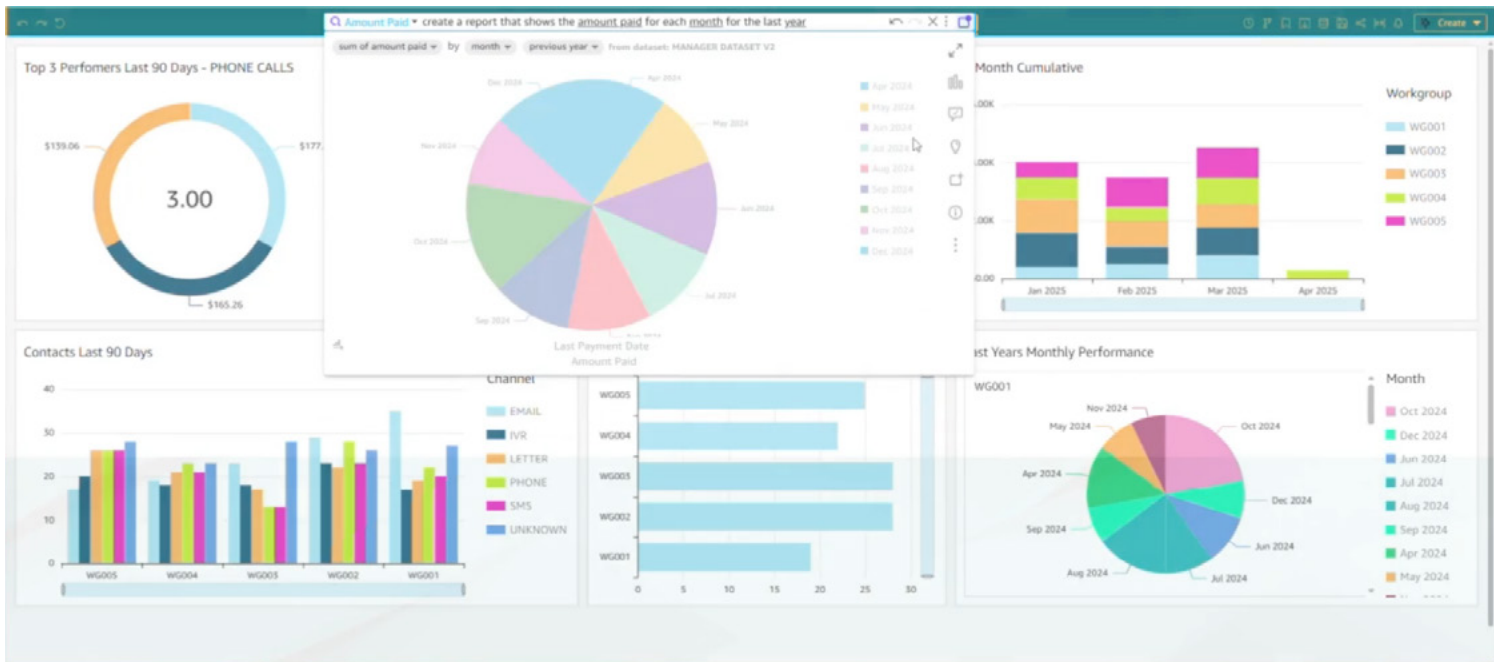
Interactive dashboards and a drag-and-drop interface give non-technical users the power to explore complex scenarios.

- Schedule automated snapshots to run on a cadence and deliver them to key stakeholders.
- Track mission-critical KPIs and set alerts for individual metrics.
- Define thresholds (for example, placements below target) and route notifications to the right users.

Agentic analysis at your fingertips

AYDA puts powerful, AI-driven analysis into the hands of frontline users so they can spot risk and opportunity sooner.

- Built-in AI features help surface anomalies, forecast trends, and run what-if analyses for more proactive decision-making.
- Users can query in natural language to build custom reports and get precise answers in less time.



See it in action. inquiries@crsoftware.com